

**Comm
Solutions**

**TECHNOLOGY
Newsletter**

December 2011

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**Palo Alto Networks &
Riverbed Technology Lunch**
[December 13th- King of Prussia](#)

Aruba Networks Users Group
[February 14th - Malvern](#)

F5 Networks Users Group
[February 14th- Malvern](#)

Coming Soon

HIPAA/HITECH - Lunch

TECH TIP:

*ShoreTel 10 and up
MYSQL database backup
and restore*



Backup

Configuration DB:

Open a command line prompt and type:

```
CD C:\program files\shoreline communications\shoreware server\MySQL\MySQL server 5.0\bin
```

Restore

Open a command line prompt and type:

```
CD C:\program files\shoreline communications\shoreware
```

What's New at Comm Solutions?

Professional Services Manager

We'd like to congratulate Lee Gitzes for his recent promotion to Professional Services Manager at Comm Solutions Company. His responsibilities include cultivating and expanding all Technology Practices, Project Management, Customer Care Services, Managing customer and Partner relationships as well as recommending new products.

During Lee's time at Comm Solutions he has also served as the Practice Leader for Virtualization and Cloud Technologies, and has played an instrumental part in the rapid growth of the practice by evangelizing technologies from various best of breed solutions such as Citrix and VMware. He has worked with a broad range of verticals including HealthCare, Finance and Higher Education, and has successfully designed and deployed complex turn-key solutions for each.

Featured Solution

How to leverage role-derivation for Aruba Networks Controller Administration



Many of our customers enjoy having SSH and Web-GUI access to administer their controller, and utilize RADIUS or LDAP to authenticate their users to their WLAN environments. Why not leverage your authentication environment to provide access to your controllers, restricting access and not having to rely on a shared "admin" account?

The process is really quite simple, you need to decide where credentials will be checked, and test those credentials against your environment.

Begin by configuring your LDAP or RADIUS server(s) in the "Authentication" tab. You may already have this done to authenticate 802.1x or Captive Portal users on your WLAN.

Bill Carr, our Mobility Practice Leader, recommends creating a new server-group for your Admin-access, as we may build some server derivation rules that don't apply to your WLAN users, but will apply to Management authentication requests.

On the Controller - Administration Page, you can add a server group to allow credential checking. On this same page you can decide what the "default" management authentication role would be for any user passing authentication via this new source.

For example, you may want anyone in a specific administrative group to have

server\MySQL\MySQL server
5.0\bin

[Read Full Article Here](#)

"root" or "admin-equivalent" access to the controller, but deny access to all others.

[For Full Article and Examples Click Here](#)

Did You Know....

Aruba Networks has acquired
Aveda Systems?

Contact us to find out what that
means for BYOD at your
company

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