

COMM *Care*

F5 Networks Service



Background

The **COMM*Care* F5 Networks Service** is a customizable service offering, designed to keep your IT Infrastructure up to date and secure. Our pro-active service offering will optimize the performance of your IT Infrastructure and applications, to ensure fast and reliable end user experiences without a time and training commitment from your current staff.

Networking Technologies

Security

Data Center

Server Technologies

Virtualization

Storage

Technical Staffing



Service Offering

IT infrastructure technologies are ever changing. It is necessary for companies to stay current with technological best practices. As a F5 Specialist/Gold Partner, Comm Solutions' "Best-in-Class" and certified engineers have proven proficiencies in **web securities** and can guide you every step of the way. The **COMM*Care* F5 Networks Service** allows you to tailor fit our offerings to meet your business needs. These services are:

- ✓ **Convenient**— be at ease knowing you have a plan in place with pre-scheduled, recurring visits to service your IT environment and avoid unnecessary problems, without the need of a service request
- ✓ **Customizable**— since every company is different, Comm Solutions' engineers will work with you to determine the best services for your environment, while preventing issues that cost your company money and downtime
- ✓ **Current**— allow Comm Solutions' engineers to worry about keeping your IT infrastructure current with the newest upgrades and updates, providing you peace of mind and without overwhelming you and your staff

Scheduled on either a monthly, quarterly or bi-annual basis, **COMM*Care* F5 Networks Service** provides on-site assistance with your IT infrastructure updates and upgrades, as well as helping to mitigate any user impacting issues that your company may experience.

Select from the following list of items, choosing the services that are most beneficial to your company:

- ✓ Perform BigIP health checkups and log reviews
- ✓ Provide knowledge transfer to your staff on best practices, features, and design options
- ✓ Analyze and optimize your iRules, as well as train your staff to create iRules (getting started)
- ✓ Update your BigIP(s) to incorporate new features, current upgrades, and bug fixes
- ✓ Investigate specific issues in the application delivery environment
- ✓ Review the F5 modules available [Global Traffic Manager (GTM), Local Traffic Manager (LTM), Application Security Manager (ASM), etc.]

**Contact your Comm Solutions Account Executive today
to schedule your COMM*Care* F5 Networks Service engagement.
Technical Support: 610.889.7900**