

COMM *Care*

Enterasys Networks Service



Background

The **COMM*Care* Enterasys Networks Service** is a customizable service offering, designed to keep your users and applications secure and up to date. Our pro-active service offering will optimize the performance of your network switching, routing, and security solutions plus enable a better end user experience without a time and training commitment from your current staff.

Networking Technologies

Security

Data Center

Server Technologies

Virtualization

Storage

Technical Staffing



Service Offering

Secure identity based technologies are ever changing. It is necessary for companies to stay current with the best technological practices. As an Enterasys Networks Platinum Partner, Comm Solutions' "Best-in-Class" and certified engineers have proven proficiencies in **securing users and applications** and can guide you every step of the way. The **COMM*Care* Enterasys Networks Service** allows you to tailor fit our offerings to meet your business needs. These services are:

- ✓ **Convenient** – be at ease knowing you have a plan in place with pre-scheduled, recurring visits to service your **secured Web environment** and avoid unnecessary problems, without the need of a service request
- ✓ **Customizable** – since every company is different, Comm Solutions' engineers will work with you to determine the best services for your environment, while preventing issues that cost your company money and downtime
- ✓ **Current** – allow Comm Solutions' engineers to worry about keeping your **wireless environment** current with the newest upgrades and updates, providing you peace of mind and without overwhelming you and your staff

Scheduled on either a monthly, quarterly or bi-annual basis, **COMM*Care* Enterasys Networks Service** provides on-site assistance with your network switching, routing and security updates and upgrades, as well as helping to mitigate any user impacting issues that your company may experience.

Select from the following list of items, choosing the services that are most beneficial to your company:

- ✓ Update your switch firmware to resolve bug fixes and support new features
- ✓ Develop, test/demonstrate, and deploy Policy-Based Networking and Authentication services
- ✓ Provide knowledge transfer to your staff on best practices, features, and design options
- ✓ Review your existing infrastructure and option to improve resiliency and throughput

**Contact your Comm Solutions Account Executive today
to schedule your COMM*Care* Enterasys Services engagement.
Technical Support: 610.889.7900**