

COMM*Care*

Aruba Networks Service



Background

The **COMM*Care* Aruba Networks Service** is a customizable service offering designed to keep your wireless LAN patched, up-to-date, and secure for the life of your system. Our pro-active service offering will optimize the performance of your wireless LAN, enabling a better end user experience without a time and training commitment from your staff.



Networking Technologies

Security

Data Center

Server Technologies

Virtualization

Storage

Technical Staffing

Service Offering

Secure wireless technologies are ever changing. It is necessary for companies to stay current with technological best practices. As an Aruba Networks Platinum Partner, Comm Solutions' "Best-in-Class" and certified engineers have proven proficiencies in wireless LAN technologies and can guide you every step of the way. The **COMM*Care* Aruba Networks Service** allows you to tailor fit our offerings to meet your business needs. These services are:

- ✓ **Convenient** – be at ease knowing you have a plan in place with pre-scheduled, recurring visits to service your wireless environment and avoid unnecessary problems, without the need of a service request
- ✓ **Customizable** – since every company is different, Comm Solutions' engineers work with you to determine the best services for your environment, while preventing issues that cost your company money and downtime
- ✓ **Current** – allow Comm Solutions' engineers to worry about keeping your wireless environment current with the newest upgrades and updates, providing you peace of mind and without overwhelming you and your staff

Scheduled on either a monthly, quarterly, or bi-annual basis, **COMM*Care* Aruba Networks Service** provides on-site assistance with your wireless updates and upgrades, as well as helping to mitigate any user impacting issues that your company may experience.

Select from the following list of items, choosing the services that are most beneficial to your company:

- ✓ Mitigate recurring and/or troublesome wireless client issues you are experiencing
- ✓ Update your mobility controller(s) to incorporate new features, current upgrades, and bug fixes
- ✓ Tune your RF environment to provide better coverage and minimize holes
- ✓ Evaluate current wireless system version to determine when an upgrade is necessary
- ✓ Provide knowledge transfer to your staff on RF design, best practices, new features, and security options
- ✓ Discuss and develop design alternatives and/or updates that are applicable to your environment (i.e. – 802.11n, Mesh, Remote Networks, and Local Bridging)
- ✓ Reduce your carbon footprint and operation costs; discuss options to upgrade your infrastructure by eliminating costly wired solutions and replacing with economical wireless coverage

**Contact your Comm Solutions Account Executive today
to schedule your COMM*Care* Aruba Networks Services engagement.**

Technical Support: 610.889.7900